



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Steven G. Smith et al.
Serial No.: 10/074,325
Filed: February 12, 2002
Title: Methods and Systems for Communicating with Service Technicians in a Telecommunications System

Group Art Unit: 2143
Docket: 60027.0445US01/BS 00406

CERTIFICATE UNDER 37 CFR 1.8:

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on December 1, 2004.

By: Leonard J. Hope
Name: Leonard J. Hope

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

39262

PATENT TRADEMARK OFFICE

Sir:

We are transmitting herewith the attached:

- ☒ Transmittal Sheet in duplicate containing Certificate of Mailing
☒ Preliminary Amendment
The fee has been calculated as shown below in the "Claims as Amended" table
☒ Return postcard

CLAIMS AS AMENDED

Claims Remaining After Amendment		Highest Number Previously Paid For		Present Extra		Rate		Fee
Total Claims								
31	-	28	=	3	x	18.00	=	\$54.00
Independent Claims								
5	-	4	=	1	x	88.00	=	\$88.00
MULTIPLE DEPENDENT CLAIM FEE								\$0.00
TOTAL FILING FEE								\$142.00

Please consider this a PETITION FOR EXTENSION OF TIME for a sufficient number of months to enter these papers or any future reply, if appropriate. Please charge any additional fees or credit overpayment to Deposit Account No. 13-2725. A duplicate of this sheet is enclosed.

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10/74,325

2143
PATENT *John*

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By: *Leonard J. Hope*

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PRELIMINARY AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

Dear Sir:

Please enter the following amendments in the patent application identified above.

Amendments to the Claims are reflected in the listing of claims that begins on page 2 of this paper.

Remarks begin on page 8 of this paper.

12/07/2004 HMARZ11 00000026 132725 10074325

01 FC:1201 88.00 DA
02 FC:1202 54.00 DA